

HINO INSIGHT. TOP LEVEL PLATFORM OVERVIEW:



TELEMATICS
BY TELOGIS

MAPPING:
See all your assets on a single map with animated vehicle history trails

CUSTOMIZABLE ALERTS:
DEF Level, Speeding, Idle Time and more.

REPORTING:
Customized and standard reports including miles per state, fuel economy, and manual regeneration monitoring.

GEOFENCING
Get alerts when a truck has entered or departed from a designated area.

DRIVER MONITORING:
Including excessive speeding, harsh braking and acceleration.

HINO BENCHMARKS:
Compare your fleet to similar fleets in your region or nationally.

LOCATION DURATIONS:
Monitor time on site.

ROUTE OPTIMIZATION:
Send routes and make changes based on traffic to find the optimal route.

DVIR:
Vehicle inspection logs to keep your fleet DOT compliant.

- HINO UPGRADES:**
The following upgrades are available through Hino at the time of vehicle purchase.
- **SERVICE EXTENSION:** *Standard INSIGHT Telematics Service extension, available in 2 and 4 years at time of purchase
 - **NAVIGATION:** Use your favorite connected device (phone, tablet) and get truck specific navigation, available in 1, 3 or 5 year subscriptions.

INSIGHT STANDARD SERVICE TERMS

STANDARD SERVICE	TERM
INSIGHT TELEMATICS	1 YEAR*
INSIGHT REMOTE DIAGNOSTICS	5 YEARS
INSIGHT CASE MANAGEMENT	5 YEARS



REMOTE DIAGNOSTICS

DTC NOTIFICATION:
Instant notification of DTC's as they happen.

DIAGNOSIS:
Severity coding that provides the information to take action. Know if you can safely continue your work day or need to immediately get it to the nearest Hino Dealer.

REPORTING:
Diagnostic data from time of fault sent to your selected service provider, so they are prepared when your truck arrives.

MAINTENANCE REMINDERS:
Preventative Maintenance reminders based on your actual mileage.



CASE MANAGEMENT

INTEGRATED COMMUNICATIONS:
Three way communication between you, your Dealer and Hino Trucks.

CHANNEL FLEXIBILITY:
Communicate how you like: Phone call, text, or email. Respond to a text message and it is logged into the case history.

ESTIMATE TRACKING & APPROVAL:
Receive estimates right to your email and approve with a click of a button.

SERVICE STATUS ALERTS:
Receive real-time alert during the repair process, such as: Checked in, In Service, Awaiting Approval, Ready for pickup.

INTEGRATED RECORD KEEPING:
Historical Record of Maintenance for record keeping and resale.

HINO INSIGHT IS POWERED ON WHEN YOU TAKE DELIVERY: SIMPLY LOG-IN

Getting up and running with industry leading telematics, remote diagnostics and case management has never been easier - HINO INSIGHT is standard on every new Hino.

GETTING STARTED:
During the delivery process we'll provide you with a log-in for the platform. You'll find pre-configured reports and alerts as well as tutorials and instant help desk support. HINO INSIGHT has experts standing-by to answer questions and get you up and running.



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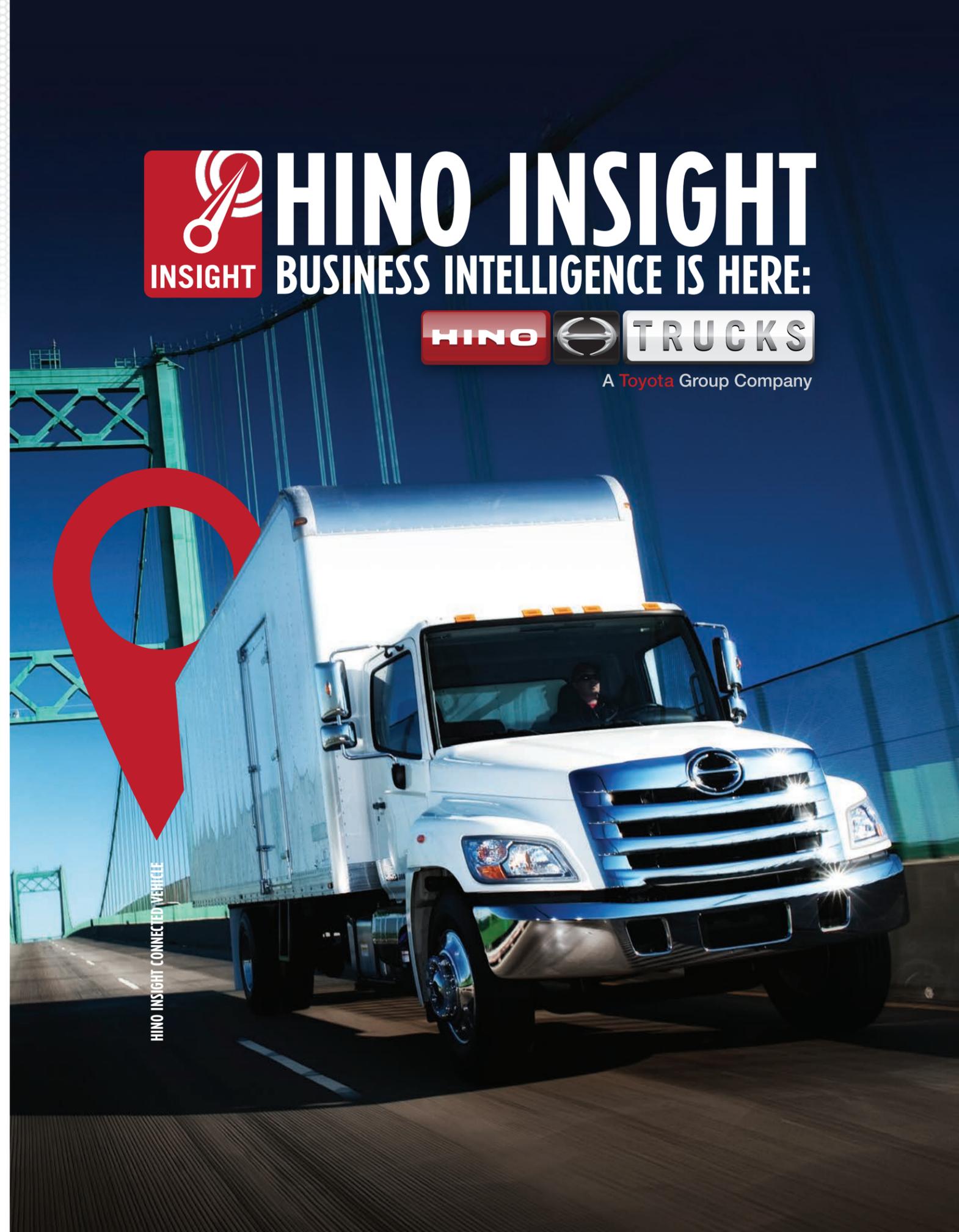


HINO INSIGHT

BUSINESS INTELLIGENCE IS HERE:



A Toyota Group Company



HINO INSIGHT CONNECTED VEHICLE



THE HINO INSIGHT CONNECTED VEHICLE. THIS IS BUSINESS INTELLIGENCE... STANDARD.



PERFORMANCE

Hino's connected vehicle platform enhances fleet safety and performance across key areas including economy, DVIR and integrated state mileage reporting.

FUEL ECONOMY

Track economy by vehicle or entire fleet

DIGITAL VEHICLE INSPECTION REPORTS

Create and store DVIR records electronically

MILEAGE BY STATE

Seamless State Mileage reporting.

INDUSTRY BENCHMARKING

Compare your fleet performance to others

NOTIFICATIONS

Instant notifications allow owners to address things like DTC's or low DEF levels without delay. The result is less downtime and lower maintenance costs.

DTC REPORTING & SEVERITY

Hino DTC's reported instantly

DEF LEVEL & QUALITY

Alerts when DEF level is low or quality has been compromised.

REGEN REPORTING

Reports when a Regen is needed, started, interrupted and complete.

GEOFENCE ALERTS

Automatic monitoring of map boundaries

COMMUNICATION

Great communication saves time and money. Hino INSIGHT integrates scheduling, service and reminder communications across the board.

SERVICE STATUS UPDATES

Always know the status of your service stop

PREVENTIVE MAINTENANCE REMINDERS

Integrated preventive program reminders

SCHEDULING

Help from a dedicated Call Center

HISTORICAL RECORD KEEPING

Every record filed seamlessly.

TELEMATICS + REMOTE DIAGNOSTICS + CASE MANAGEMENT THE INDUSTRY'S ONLY FULLY INTEGRATED CONNECTED VEHICLE PLATFORM... STANDARD.

Welcome to the future of vehicle ownership and management. Hino INSIGHT has one objective: Increase Uptime and efficiency, and it achieves that goal by integrating telematics with remote diagnostics and case management that works with you every mile on the road.

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*Additional Service terms of 2 or 4 years are available for purchase.



PROBLEM

Diagnostic Trouble Codes [DTC's] are often overlooked or ignored - the result can be catastrophic. Not any more: INSIGHT TELEMATICS, Powered by Telogis, instantly sees DTC's as they occur.

NOTIFICATION

DTC's are transmitted in realtime by INSIGHT TELEMATICS to the owner and to Hino via standard fit wireless connectivity.

ANALYSIS

Using both software and live technicians, INSIGHT REMOTE DIAGNOSTICS analyzes the DTC, then a diagnosis is determined.

SEVERITY

As the DTC is diagnosed, INSIGHT REMOTE DIAGNOSTICS assigns a severity level.

NOTIFICATION

Via email, phone or text, INSIGHT REMOTE DIAGNOSTICS notifies the owner and the dealer of the DTC severity level and suggests the best steps to resolve the issue.

SCHEDULING

The INSIGHT CASE MANAGEMENT Call Center coordinates the repair for the owner at the closest Dealer with the necessary parts.

SERVICE & REPAIR

CASE MANAGEMENT equips the Dealer with all necessary information before your vehicle arrives at the shop. A technician will verify the DTC.

SERVICE UPDATES

Throughout the entire service or repair process INSIGHT CASE MANAGEMENT updates the owner with alerts as to the status of the vehicle.